



Requirements and Reservations

Fuzzy Paws Pet Villa & Spa strives to provide a safe and positive experience for your dog(s). We have more than 20 years of pet care experience, and we pride ourselves in providing loving and high quality care.

HEALTH, SAFETY, AND LICENSE REQUIREMENTS

All dogs must meet the following health and license requirements to ensure the safety and health of all of our guests. Photocopies of the veterinarian records must be provided at the time of registration, or faxed to (724) 745-1212 **prior to boarding**. Dogs without the proper health and license documents, or whose inoculations/tests are not current will be refused both day care and boarding.

- **Rabies** – The Rabies Certificate and veterinarian proof of vaccine must be provided. It is a Pennsylvania law that **dogs over three months** of age have a rabies vaccination.
- **DHLPP/DHPP** – Distemper, Hepatitis, Para influenza and Parvovirus vaccinations must be current and kept up to date. Puppies must have completed their third set of puppy shots.
- **Bordetella** (Kennel Cough) – This immunization is required and must be administered **at least seven days before check-in**. For boarding, it must be repeated within 11 months of your pet's arrival. For day care, it is required every six months.
- **State License** – Pennsylvania law requires that all dogs *three months and older* have an annual license. The Treasurer's Office for the County in which you reside issues this license.
- **Fecal Test** – All dogs must have a fecal flotation test by your veterinarian **within 30 days** of boarding or attending daycare for the first time – and repeated every six months thereafter. All fecal exams must include testing for **all** parasites and worms, including Giardia and Coccidia. If your vet's in-house testing does not include all of these tests, the fecal must be sent out to a lab for testing. The results **must** be negative for all parasites and bacterial infection. **If any parasites or infections are found, your dog cannot be boarded until the test is repeated and the results are negative.**
- **Contagious Diseases** – At the time of arrival, dogs must be free of any illness or disease that could be potentially harmful to other dogs. **Dogs must not have been treated for any communicable disease in the past 14 days** and/or have completed the prescribed treatment. A veterinarian health certificate may be required.
- **Flea & Tick Programs** – Fuzzy Paws requires all dogs be on a preventive flea and tick program. If your dog is found to be flea or tick infested, a treatment will be applied, and you will be charged \$25 plus the price of the flea product.
- **Spay/Neuter** – It is preferred that all dogs age 1 year or older be spayed or neutered. Any unspayed female dogs cannot attend our facility for at least 30 days if they are in a current heat cycle. If a heat cycle occurs during a time of boarding or daycare, you will be required to arrange to have your dog picked up from the facility.
- **Temperament Test** – **Before your dog attends day care, a temperament test is conducted** to ensure your dog is not dog-, food-, or toy-aggressive and to ensure your dog is placed into the appropriate play group. At this time, your dog must meet all of our health requirements. **Dogs boarded overnight do not need a temperament test prior to boarding.** They will be tested when they arrive for their overnight stay to ensure they are placed into the appropriate play group. Dogs utilizing daycare services must attend daycare two times per month minimally to ensure the proper maintained socialization of each dog in a group play setting.



RESERVATIONS, DEPOSIT AND PAYMENT

Reservations and Deposit – Reservations for first time boarding must be made by telephone. If your requested dates are available, a deposit is required to “hold” your reservation. The deposit will be the total sum of boarding costs for the reserved stay. Reservations are subject to a cancellation fee (minimum of \$50 per dog) unless cancelled or changed *five days prior to scheduled arrival*. ***Reservations involving a major holiday, or falling between May 15 and September 15, are subject to the full charge for services reserved.***

After inquiring via telephone, complete the application and sign the Agreement and Release. Completed applications may be emailed to us at fuzzypawspetvilla@comcast.net or mailed directly to the address below. Payment is due in full as a “deposit” after submitting the application. This can be made via phone using Visa or MasterCard, or by mailing a check with the application. Mail to:

Fuzzy Paws Pet Villa and Spa
20 Cheslock Road
Canonsburg, PA 15317

Your reservation is not confirmed until your completed application, signed agreement and release, and deposit are received.

Payment – Fuzzy Paws accepts ***cash, personal checks, Visa and MasterCard***. Payment for the total number of days and any extra services you request for your dog is due no later than the date of your dog(s) departure. There is a \$35 fee for returned checks.

The daily rates start from the date your dog checks in (regardless of check in time) to 12 Noon the following day. Departures after 12 Noon will be charged for an additional daily fee.

IMPROVING YOUR DOG’S STAY

Identification and Leashes – All dogs must arrive on a leash (**no retractable leashes are permitted**) and wear a flat collar with identification. No choke, martingale or prong collars are permitted to be worn for the duration of the stay, but can be utilized for entering and exiting the building with your dog(s).

Food – Owners must provide ample food for their dog’s stay at Fuzzy Paws. **Food must be prepackaged in meal-sized portions in zip lock bags/small containers.** Your dogs first and last name, along with feeding instructions must be clearly marked on the outside of their bag. **Any loose food inside large bins, boxes, containers, etc. will be refused at the time of check in.** Failure to comply with food packaging requirements will result in additional fees. Gourmet meals are available at an additional charge.

Bedding and Bowls – Fuzzy Paws provides cot-style beds and blankets for your dog’s comfort during their boarding stay. **For sanitary reasons, personal bedding and blankets from home are not accepted.** Fuzzy Paws also provides stainless steel food and water bowls that are sanitized daily.

Toys and Chews – Dogs are permitted to have a hard toy or chew in their room. This should be restricted to a toy or chew that your dog can safely have unsupervised, and can be wiped off for sanitization. **Please limit the number of toys to one.** **For sanitary reasons, no stuffed/plush toys are permitted** unless purchased in our boutique at the time of check in.

Administration of Medication – Medications and supplements will be given as directed at no additional charge while your dog is boarded. Mark all medications with your dog’s name and your last name. All medicine must be provided in the original vial/packaging (no baggies accepted). We will have you complete a medication form at the time of arrival each visit to ensure the proper dosage of any medications.

Fuzzy Paws reserves the right to refuse any dog that does not meet our requirements.



Application

Services Requested (check all that apply):

Boarding Daycare

Today's date _____

Boarding dates _____

Owner Name(s) _____

Street Address & Apt # _____

City _____ State _____ Zip _____

Home Phone _____ Cell Phone #1 _____ Cell Phone #2 _____

Email Address _____

EMERGENCY CONTACT (other than owner)

Name(s) _____

Home Phone _____ Work Phone _____ Cell Phone _____

VETERINARIAN INFORMATION

Vet Hospital/Clinic _____

Address _____

Phone _____ Vet's Name _____

DOG INFORMATION

1. Dog's Name _____ Breed _____ Color _____

Age _____ Date of Birth _____ Weight _____ Sex: Male Female Spay/Neuter: Yes No

2. Dog's Name _____ Breed _____ Color _____

Age _____ Date of Birth _____ Weight _____ Sex: Male Female Spay/Neuter: Yes No

3. Dog's Name _____ Breed _____ Color _____

Age _____ Date of Birth _____ Weight _____ Sex: Male Female Spay/Neuter: Yes No

Fuzzy Paws



Pet Villa & Spa
and Doggie Day Care

BEHAVIOR AND HABITS

DOG 1

DOG 2

DOG 3

Describe your dog's temperament (laid back, playful, aggressive) etc.).			
Has your dog bitten another dog or person? If yes, describe.			
Has your dog growled or snapped at any person who has touched his food, toys, other (chew, rawhide, bone, etc.)?			
Does your dog have any unusual fears (thunder, lightning, hats, gloves, etc.)?			
Does your dog like other dogs?			
Does your dog currently play with other dogs? What size (smaller, same, larger)?			
Has your dog attended day care or been boarded before?			
If yes, when was the last time your dog was at daycare or boarded?			
Does your dog chew, dig, bark, howl, cry when alone?			
Does your dog try to dig or climb out of fenced areas or enclosures?			
Any additional important information regarding your dog's behavior/habits you would like to provide?			



HEALTH

DOG 1

DOG 2

DOG 3

Does your dog have any chronic health problems?			
List medications, type and dose your dog currently takes.			
List vitamins/supplements, type and dose your dog currently takes.			
Is your dog on a flea/tick program? Please indicate what is used.			
Has your dog been treated for any disease in the past 14 days? Please explain.			
Does your dog have difficulty getting up from a laying position?			
Is your dog prone to "hot spots"?			
Does your dog have any exercise limitations? Please describe.			
Does your dog have any allergies? Please list.			
Is your dog prone to eye or nose drainage?			
Is your dog prone to ear infections?			
Is your dog prone to diarrhea or vomiting? What treatment do you prefer?			
If your female dog is unspayed, when was her last heat cycle (if applicable)?			



FEEDING REQUIREMENTS

	DOG 1	DOG 2	DOG 3
What brand of food does your dog eat?			
Do you leave the food out all the time?			
Please list the time and exact amount of each feeding.			
How is your dog's appetite (good, average, fair, poor, other)?			
Does your dog get treats? Please indicate when and how many.			
Please list any foods your dog CANNOT have.			

VACCINATIONS & LICENSE REQUIREMENTS

License and Vaccinations are mandatory. Copies of Veterinary documents must be provided as proof that your dog has been vaccinated.

	DOG 1	DOG 2	DOG 3
Pennsylvania (or other State) Dog License Number and issuing County. Applies to all dogs over 3 months old.			

Proof of vaccinations required prior to the date of arrival:

Bordetella, DHLPP/DHPP, Rabies (with copy of rabies certificate), results of fecal performed within 30 days of dog's first visit. ALL vaccination records must be received before the dog(s) can come into our facility.

PEOPLE AUTHORIZED TO PICK UP YOUR DOG (Other Than Owner)

Name _____ Phone _____

Name _____ Phone _____



Agreement and Release

1. By agreeing to use the services and facilities of Fuzzy Paws Pet Villa & Spa(hereafter referred to as Fuzzy Paws), I/we, the undersigned owner(s)/caregiver(s), hereby release, waive and discharge Fuzzy Paws' owners, staff or volunteers from all liability for any and all loss or damage, and any resulting claim or damage, on account of injury, loss, damage, infestation, or disease to my/our dog(s), even injury resulting in death, whether caused by the negligence of Fuzzy Paws, its owners, staff or volunteers or otherwise while my/our dog(s) are under the care of Fuzzy Paws.
2. I/We agree to indemnify Fuzzy Paws, its owners, staff and volunteers for any loss, liability, damage or cost they may incur due to my/our presence or the presence of my/our dog(s) in or upon Fuzzy Paws' premises.
3. I/We hereby assume full responsibility for any harm caused by my/our dog(s) while in or on the premises and while my/our dog(s) is/are under the care of Fuzzy Paws. I/We further agree to indemnify Fuzzy Paws, its owners, staff and volunteers for any loss, liability, damage or costs they may incur due to any harm caused by my/our dog(s).
4. I/We expressly agree that this release, waiver and indemnity agreement is intended to be as broad and inclusive as permitted by the laws of the Commonwealth of Pennsylvania, and that if any portion thereof is held invalid, it is agreed that the balance shall, notwithstanding, continue in full legal force and effect.
5. I/We further understand and agree that in admitting my/our dog(s) to Fuzzy Paws, the owners of Fuzzy Paws have relied on my/our representation that my/our dog(s) is/are in good health and has/have not harmed or shown aggression or threatening behavior toward any person or any other dog(s).
6. I/We further understand and agree that Fuzzy Paws will treat any injury or illness that develops with my /our dog as deemed best, including treatment by a Veterinarian, and that I/we assume full financial responsibility for any and all expenses involved, even if such expenses were later found to be unnecessary. Furthermore, should my/our dog(s) pass away during my/our absence, I/we direct that a Veterinarian may be called to safe keep my/our dog(s) until our arrival.
7. I/We understand that payment for boarding and all other services must be made in full no later than the date of my/our dog(s) departure from Fuzzy Paws.
8. I/We certify that I/we have read and understood this Agreement and Release and agree to accept all the terms, conditions, and statement of this Agreement.

Today's Date: _____

Signature of Owner _____

Signature of Owner: _____